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| Guarantor | American Student Assistance (ASA) (Massachusetts) |
| Mailing Address | 33 Arch Street, Suite 2100, Boston, MA 02110 |
| Street Address | 33 Arch Street, Suite 2100, Boston, MA 02110 |
| Phone | (800) 999-9080 |
| FAX | (617) 728-4670 |
| Governing Board Rep | Michael Grant |
| GB Rep’s Title | Senior Director of Finance |
| GB Rep’s Phone | (617) 728-4551 |
| GB Rep’s Email | [mgrant@asa.org](mailto:mgrant@asa.org) |
| Permanent Proxy |  |
| Proxy’s Title |  |
| Proxy’s Phone |  |
| Proxy’s Email |  |
| Primary Policy Contact | Michael Grant |
| Policy Contact’s Title | Senior Director of Finance |
| Policy Contact’s Phone | (617) 728-4551 |
| Policy Contact’s Email | [mgrant@asa.org](mailto:mgrant@asa.org) |
| ***Information Updated 01/02/25*** |  |

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| Guarantor | Ascendium Education Solutions (AES) |
| Mailing Address | 38 Buttonwood Court, Madison WI 53718 |
| Street Address | 38 Buttonwood Court, Madison WI 53718 |
| Phone | (608) 733-2500 |
| FAX |  |
| Governing Board Rep | Benjamin Lee |
| GB Rep’s Title | Vice President, Guaranty Services & Support |
| GB Rep’s Phone | (608) 294-7648 |
| GB Rep’s Email | blee@ascendiumeducation.org |
| Permanent Proxy |  |
| Proxy’s Title |  |
| Proxy’s Phone |  |
| Proxy’s Email |  |
| Primary Policy Contact | Benjamin Lee |
| Policy Contact’s Title | Vice President, Guaranty Services & Support |
| Policy Contact’s Phone | (608) 294 7648 |
| Policy Contact’s Email | blee@ascendiumeducation.org |
| ***Information Updated 04/18/25*** |  |

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| Guarantor | College Assist (CA) (Colorado) |
| Mailing Address | 1600 Broadway, Suite 2300, Denver, CO 80202 |
| Street Address | 1600 Broadway, Suite 2300, Denver, CO 80202 |
| Phone | (720) 264-8500 |
| FAX | (303) 292-1606 |
| Governing Board Rep | Nicole Vigil |
| GB Rep’s Title | CFO |
| GB Rep’s Phone | (720) 264-8525 |
| GB Rep’s Email | [nvigil@college-assist.org](mailto:nvigil@college-assist.org) |
| Permanent Proxy | Marcy Garramone |
| Proxy’s Title | Controller |
| Proxy’s Phone | (720) 264-8517 |
| Proxy’s Email | [mgarramone@collegeinvest.org](mailto:mgarramone@collegeinvest.org) |
| Primary Policy Contact | Nicole Vigil |
| Policy Contact’s Title | CFO |
| Policy Contact’s Phone | (720) 264-8525 |
| Policy Contact’s Email | [nvigil@college-assist](mailto:nvigil@college-assist).org |
| ***Information Updated 01/22/19*** |  |

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| Guarantor | Educational Credit Management Corporation (ECMC) |
| Mailing Address | P.O. BOX 64909, Minneapolis, MN 54164-0909 |
| Street Address | 111 Washington Avenue South, Suite 1400, Minneapolis, MN 55401 |
| Phone | (888) 221-3262 |
| FAX | (651) 325-3495 |
| Governing Board Rep | Rebecca McCord |
| GB Rep’s Title | Customer Service Manager |
| GB Rep’s Phone | (651) 325-3333, ext. 8470 |
| GB Rep’s Email | [rmccord@ecmc.org](mailto:rmccord@ecmc.org) |
| Permanent Proxy | Jan Jacobson |
| Proxy’s Title | Director of Customer Service |
| Proxy’s Phone | (651) 325-3486 |
| Proxy’s Email | [jjacobson@ecmc.org](mailto:jjacobson@ecmc.org) |
| Primary Policy Contact | Rebecca McCord |
| Policy Contact’s Title | Customer Service Manager |
| Policy Contact’s Phone | (651) 325-3333, ext. 8470 |
| Policy Contact’s Email | [rmccord@ecmc.org](mailto:rmccord@ecmc.org) |
| ***Information Updated 03/17/21*** |  |

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| Guarantor | Florida Department of Education, Office of Student Financial Assistance (OSFA) |
| Mailing Address | 325 West Gaines Street, Suite 1314, Tallahassee, FL 32399 |
| Street Address | 325 West Gaines Street, Suite 1314, Tallahassee, FL 32399 |
| Phone | (850) 410-6846 |
| FAX | (850) 413-7443 |
| Governing Board Rep | Amy Sebring |
| GB Rep’s Title | Program Specialist III - DOE |
| GB Rep’s Phone | (850) 245-1979 |
| GB Rep’s Email | [Amy.Sebring@fldoe.org](mailto:Amy.Sebring@fldoe.org) |
| Permanent Proxy |  |
| Proxy’s Title |  |
| Proxy’s Phone |  |
| Proxy’s Email |  |
| Primary Policy Contact | Amy Sebring |
| Policy Contact’s Title | Program Specialist III - DOE |
| Policy Contact’s Phone | (850) 245-1979 |
| Policy Contact’s Email | [Amy.Sebring@fldoe.org](mailto:Amy.Sebring@fldoe.org) |
| ***Information Updated 05/13/21*** |  |

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| Guarantor | Kentucky Higher Education Assistance Authority (KHEAA) |
| Mailing Address | PO Box 798, Frankfort, KY 40602-0798 |
| Street Address | 100 Airport Road, Frankfort, KY 40601 |
| Phone | (502) 696-7276 |
| FAX | (502) 696-7293 |
| Governing Board Rep | Jonathan Downey |
| GB Rep’s Title | Supervisor, Compliance and Program Reviews |
| GB Rep’s Phone | (502) 696-7615 |
| GB Rep’s Email | [jdowney@kheaa.com](mailto:jdowney@kheaa.com) |
| Permanent Proxy | Miles Justice |
| Proxy’s Title | Sr. Associate Counsel |
| Proxy’s Phone | (502) 696-7309 |
| Proxy’s Email | mjustice@kheaa.com |
| Primary Policy Contact | Jonathan Downey |
| Policy Contact’s Title | Supervisor, Compliance and Program Reviews |
| Policy Contact’s Phone | (502) 696-7615 |
| Policy Contact’s Email | [jdowney@kheaa.com](mailto:jdowney@kheaa.com) |
| ***Information Updated 08/24/21*** |  |

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| Guarantor | Michigan Finance Authority/Michigan Guaranty Agency (MFA/MGA) |
| Mailing Address | PO Box 30047, Lansing, MI 48909 |
| Street Address | 430 West Allegan- 2nd Floor, Lansing MI 48922 |
| Phone | (800) 642-5626 |
| FAX | (517) 335-7449 |
| Governing Board Rep | Michelle Spitzley |
| GB Rep’s Title | Deputy Director |
| GB Rep’s Phone | (517) 335-7313 |
| GB Rep’s Email | [Spitzleym1@michigan.gov](mailto:Spitzleym1@michigan.gov) |
| Permanent Proxy | Dan Mullin |
| Proxy’s Title | Departmental Specialist |
| Proxy’s Phone | (517) 335-7416 |
| Proxy’s Email | [mullinD@michigan.gov](mailto:mullinD@michigan.gov) |
| Primary Policy Contact | Michelle Spitzley |
| Policy Contact’s Title | Deputy Director |
| Policy Contact’s Phone | (517) 335-7313 |
| Policy Contact’s Email | [spitzleym1@michigan.gov](mailto:spitzleym1@michigan.gov) |
| ***Information Updated 08/15/19*** |  |

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| Guarantor | National Student Loan Program (NSLP) |
| Mailing Address | 1300 O Street, Lincoln, NE 68508 |
| Street Address | 1300 O Street, Lincoln, NE 68508 |
| Phone |  |
| FAX | (402) 479-6763 |
| Governing Board Rep | Suzanne Christopher |
| GB Rep’s Title | NSLP Project Leader |
| GB Rep’s Phone | (402) 479-6865 |
| GB Rep’s Email | [suzannec@nslp.org](mailto:suzannec@nslp.org) |
| Permanent Proxy |  |
| Proxy’s Title |  |
| Proxy’s Phone |  |
| Proxy’s Email |  |
| Primary Policy Contact | Suzanne Christopher |
| Policy Contact’s Title | NSLP Project Leader |
| Policy Contact’s Phone | (402) 479-6865 |
| Policy Contact’s Email | [suzannec@nslp.org](mailto:suzannec@nslp.org) |
| ***Information Updated 08/15/19*** |  |

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| Guarantor | Oklahoma College Assistance Program (OCAP) |
| Mailing Address | PO Box 3000, Oklahoma City, OK 73101-3000 |
| Street Address | 655 Research Parkway, Suite 200, Oklahoma City, OK 73104 |
| Phone | (405) 234-4300 |
| FAX | (405) 234-4390 |
| Governing Board Rep | Jaime Shelton |
| GB Rep’s Title | Senior Regulatory Compliance Specialist |
| GB Rep’s Phone | (405) 234-4281 |
| GB Rep’s Email | [jshelton@ocap.org](mailto:jshelton@ocap.org) |
| Permanent Proxy |  |
| Proxy’s Title |  |
| Proxy’s Phone |  |
| Proxy’s Email |  |
| Primary Policy Contact | Jaime Shelton |
| Policy Contact’s Title | Senior Regulatory Compliance Specialist |
| Policy Contact’s Phone | (405) 234-4281 |
| Policy Contact’s Email | [jshelton@ocap.org](mailto:jshelton@ocap.org) |
| ***Information Updated 04/07/22*** |  |

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| Guarantor | Pennsylvania Higher Education Assistance Agency (PHEAA) |
| Mailing Address | 1200 N 7th Street, Harrisburg, PA 17102-1444 |
| Street Address | 1200 N 7th Street, Harrisburg, PA 17102-1444 |
| Phone | (717) 720-2379 |
| FAX |  |
| Governing Board Rep | David Racculia |
| GB Rep’s Title | Senior Compliance Tester |
| GB Rep’s Phone | (717) 720-2379 |
| GB Rep’s Email | [david.racculia@pheaa.org](mailto:david.racculia@pheaa.org) |
| Permanent Proxy | Alexander Lehmer |
| Proxy’s Title | Compliance Specialist |
| Proxy’s Phone | 717-720-2234 |
| Proxy’s Email | alexander.lehmer@pheaa.org |
| Primary Policy Contact | David Racculia |
| Policy Contact’s Title | Senior Compliance Tester |
| Policy Contact’s Phone | (717) 720-2379 |
| Policy Contact’s Email | david.racculia@pheaa.org |
| ***Information Updated 04/21/25*** |  |

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| Guarantor | Trellis Company |
| Mailing Address | PO Box 83100, Round Rock, TX 78683-3100 |
| Street Address | 301 Sundance Parkway, Round Rock, TX 78681  For Overnight/Courier Deliveries: 3500 Wadley Place, Bldg. C, Suite 303, Austin, TX 78728-1244 |
| Phone | (800) 252-9743 |
| FAX |  |
| Governing Board Rep | James Wingard |
| GB Rep’s Title | Manager, Corporate Compliance |
| GB Rep’s Phone | (512) 219-4756 |
| GB Rep’s Email | james.wingard@trelliscompany.org |
| Permanent Proxy |  |
| Proxy’s Title |  |
| Proxy’s Phone |  |
| Proxy’s Email |  |
| Primary Policy Contact | James Wingard |
| Policy Contact’s Title | Manager, Corporate Compliance |
| Policy Contact’s Phone | (512) 219-4756 |
| Policy Contact’s Email | james.wingard@trelliscompany.org |
| ***Information Updated 04/21/25*** |  |