

Meet the Executive Management Team for 2011-2012!

The *Common Manual* Governing Board is pleased to introduce the Executive Management Team (EMT) for the 2011-2012 fiscal year, beginning August 1, 2011. The EMT provides leadership and coordinates the annual update and production of the *Common Manual*.

Governing Board Chair - Nancy Masten

Ms. Nancy Masten is a Policy Supervisor with the Great Lakes Higher Education Guaranty Corporation working in the agency's Policy and Regulatory Compliance division. Ms. Masten has been working in the student loan arena for over 20 years. She has been a member of the *Common Manual* Policy Committee on two different occasions for a total of 6 years, and was a member of the original team that developed the Manual.

Production Director - Reitha Scott

Ms. Reitha Scott, Program Policy Manager for the Florida Department of Education, Office of Student Financial Assistance, will begin a fourth term as Production Director for the *Common Manual* Governing Board. Ms. Scott has 29 years of FFEL program experience and has served on multiple NCHELP committees. In addition, Reitha has supported the *Common Manual* efforts with her service as a Board member for thirteen years with her eighth year as Production Director, and also as Chair-Elect and Chair.

Communications Director - Linda Butcher

Ms. Linda Butcher has been with the National Student Loan Program (Nebraska) for almost 17 years and currently holds the position of Policy Analyst. Ms. Butcher is active on NCHELP's Regulations Committee as Co-Chair of the Forms sub-committee, serves as a lender reviewer with the Common Review Initiative, and is also an Accredited Financial Counselor through the Association for Financial Counseling and Planning Education, or AFCPE.

Treasurer - Cheryl Hughes

Ms. Cheryl Hughes, Compliance Officer for the South Carolina Student Loan Corporation, will begin a third term as Treasurer for the *Common Manual* Governing Board. She has served on the *Common Manual* Policy Committee in the past as a member and as a co-chair and she continues to serve on the Editing subcommittee. Ms. Hughes brings 30 years of experience in the FFEL Program to this position.