

**Common Manual Governing Board  
Contact Information 2016–2017**

<b>Guarantor</b>	<b>Alaska Commission on Postsecondary Education (ACPE)</b>
Mailing Address	P.O. Box 110505, Juneau, AK 99811
Street Address	3030 Vintage Blvd., Juneau, AK 99801
Phone	(907) 465-6740
FAX	(907) 465-3293
Governing Board Rep	Tracy Busby
GB Rep's Title	Senior Quality Assurance Analyst
GB Rep's Phone	(907) 465-6569
GB Rep's Email	<a href="mailto:Tracy.busby@alaska.gov">Tracy.busby@alaska.gov</a>
Permanent Proxy	Stephanie Butler
Proxy's Title	Director of Operations
Proxy's Phone	(907) 465-6743
Proxy's Email	<a href="mailto:stephanie.butler@alaska.gov">stephanie.butler@alaska.gov</a>
Primary Policy Contact	Tracy Busby
Policy Contact's Title	Senior Quality Assurance Analyst
Policy Contact's Phone	(907) 465-6569
Policy Contact's Email	<a href="mailto:Tracy.busby@alaska.gov">Tracy.busby@alaska.gov</a>
<b>Information Updated 11/28/16</b>	

<b>Guarantor</b>	<b>American Education Services/Pennsylvania Higher Education Assistance Agency (AES/PHEAA)</b>
Mailing Address	1200 N. 7th Street, Harrisburg, PA 17102-1444
Street Address	1200 N. 7th Street, Harrisburg, PA 17102-1444
Phone	(717) 720-2740
FAX	(717) 720-3933
Governing Board Rep	David Racculia
GB Rep's Title	Manager, Compliance Communication & Education
GB Rep's Phone	(717) 720-2379
GB Rep's Email	<a href="mailto:dracculi@aessuccess.org">dracculi@aessuccess.org</a>
Permanent Proxy	Jennie Thompson
Proxy's Title	Compliance Coordinator
Proxy's Phone	717-720-3676
Proxy's Email	<a href="mailto:jthomps@essuccess.org">jthomps@essuccess.org</a>
Primary Policy Contact	David Racculia
Policy Contact's Title	Manager, Compliance Communication & Education
Policy Contact's Phone	(717) 720-2379
Policy Contact's Email	<a href="mailto:dracculi@aessuccess.org">dracculi@aessuccess.org</a>
<b>Information Updated 07/30/15</b>	

<b>Guarantor</b>	<b>American Student Assistance (ASA) (Massachusetts)</b>
Mailing Address	100 Cambridge Street, Suite 1600, Boston, MA 02114
Street Address	100 Cambridge Street, Suite 1600, Boston, MA 02114
Phone	(800) 999-9080
FAX	(617) 728-4670
Governing Board Rep	Betsy Mayotte
GB Rep's Title	Director of Consumer Outreach and Compliance
GB Rep's Phone	(800) 999-9080 ext. 3027
GB Rep's Email	<a href="mailto:bmayotte@asa.org">bmayotte@asa.org</a>
Permanent Proxy	Ashley Norwood
Proxy's Title	Consumer and Regulatory Advisor
Proxy's Phone	(617) 535-2093

**Common Manual Governing Board  
Contact Information 2016–2017**

Proxy's Email	<a href="mailto:anorwood@asa.org">anorwood@asa.org</a>
Primary Policy Contact	Betsy Mayotte
Policy Contact's Title	Director of Consumer Outreach and Compliance
Policy Contact's Phone	(800) 999-9080 ext. 3027
Policy Contact's Email	<a href="mailto:bmayotte@asa.org">bmayotte@asa.org</a>
<b>Information Updated 09/1/16</b>	

<b>Guarantor</b>	<b>College Assist (CA) (Colorado)</b>
Mailing Address	1560 Broadway, Suite 1700, Denver, CO 80202
Street Address	1560 Broadway, Suite 1700, Denver, CO 80202
Phone	(720) 264-8500
FAX	(303) 292-1606
Governing Board Rep	Mike Eppers
GB Rep's Title	Compliance Specialist
GB Rep's Phone	(720) 264-8531
GB Rep's Email	<a href="mailto:meppers@college-assist.org">meppers@college-assist.org</a>
Permanent Proxy	Nicole Vigil
Proxy's Title	Controller
Proxy's Phone	(720) 264-8525
Proxy's Email	<a href="mailto:nvigil@college-assist.org">nvigil@college-assist.org</a>
Primary Policy Contact	Mike Eppers
Policy Contact's Title	Compliance Specialist
Policy Contact's Phone	(720) 264-8531
Policy Contact's Email	<a href="mailto:meppers@college-assist.org">meppers@college-assist.org</a>
<b>Information Updated 6/22/16</b>	

<b>Guarantor</b>	<b>Educational Credit Management Corporation (ECMC)</b>
Mailing Address	10370 Peter McCuen Blvd., Mather, CA 95655
Street Address	10370 Peter McCuen Blvd., Mather, CA 95655
Phone	(916) 526-7294
FAX	(916) 526-7347
Governing Board Rep	Jennifer Norman
GB Rep's Title	Director, Internal Audit
GB Rep's Phone	(916) 526-7294
GB Rep's Email	<a href="mailto:jnorman@ecmc.org">jnorman@ecmc.org</a>
Permanent Proxy	Michelle Arthur
Proxy's Title	Internal Auditor
Proxy's Phone	(916) 526-7354
Proxy's Email	<a href="mailto:marthur@ecmc.org">marthur@ecmc.org</a>
Primary Policy Contact	Jennifer Norman
Policy Contact's Title	Director, Internal Audit
Policy Contact's Phone	(916) 526-7294
Policy Contact's Email	<a href="mailto:jnorman@ecmc.org">jnorman@ecmc.org</a>
<b>Information Updated 09/1/16</b>	

<b>Guarantor</b>	<b>Finance Authority of Maine (FAME)</b>
Mailing Address	P.O. Box 949, Augusta, ME 04332-0949
Street Address	5 Community Drive, Augusta, ME 04332
Phone	(207) 623-3263
FAX	(207) 213-2661
Governing Board Rep	Cheryl Wilkinson
GB Rep's Title	Customer Service Specialist
GB Rep's Phone	(207) 620-3554

**Common Manual Governing Board  
Contact Information 2016–2017**

GB Rep's Email	<a href="mailto:cwilkinson@famemaine.com">cwilkinson@famemaine.com</a>
Permanent Proxy	Rita Fournier
Proxy's Title	Manager of Student Loan Programs
Proxy's Phone	(207) 623-3263, ext. 3545
Proxy's Email	<a href="mailto:rfournier@famemaine.com">rfournier@famemaine.com</a>
Primary Policy Contact	Rita Fournier
Policy Contact's Title	Education Programs Manager
Policy Contact's Phone	(207) 623-3263, ext. 3545
Policy Contact's Email	<a href="mailto:rfournier@famemaine.com">rfournier@famemaine.com</a>
<b>Information Updated 09/1/16</b>	

<b>Guarantor</b>	<b>Florida Department of Education, Office of Student Financial Assistance (OSFA)</b>
Mailing Address	325 West Gaines Street, Suite 1314, Tallahassee, FL 32399
Street Address	325 West Gaines Street, Suite 1314, Tallahassee, FL 32399
Phone	(850) 410-6846
FAX	(850) 488-3612
Governing Board Rep	Reitha Scott
GB Rep's Title	Program Specialist IV, Policy Manager
GB Rep's Phone	(850) 410-6846
GB Rep's Email	<a href="mailto:reitha.scott@fldoe.org">reitha.scott@fldoe.org</a>
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Reitha Scott
Policy Contact's Title	Program Specialist IV, Policy Manager
Policy Contact's Phone	(850) 410-6846
Policy Contact's Email	<a href="mailto:reitha.scott@fldoe.org">reitha.scott@fldoe.org</a>
<b>Information Updated 07/19/10</b>	

<b>Guarantor</b>	<b>Great Lakes Higher Education Guaranty Corporation (GLHEGC) (Wisconsin)</b>
Mailing Address	PO Box 7858 Madison, WI 53707
Street Address	2401 International Lane, Madison, WI 53704
Phone	(608) 246-1800
FAX	
Governing Board Rep	Nancy Masten
GB Rep's Title	Manager, Policy and Regulatory Administration
GB Rep's Phone	(877) 354-3373
GB Rep's Email	<a href="mailto:nmasten@glhec.org">nmasten@glhec.org</a>
Permanent Proxy	Jacki Fairbairn
Proxy's Title	Vice President, Policy and Regulatory Compliance
Proxy's Phone	(800) 862-7322
Proxy's Email	<a href="mailto:jfairbairn@glhec.org">jfairbairn@glhec.org</a>
Primary Policy Contact	Benjamin Lee
Policy Contact's Title	Senior Policy Analyst
Policy Contact's Phone	(608) 246-1580
Policy Contact's Email	<a href="mailto:blee@glhec.org">blee@glhec.org</a>
<b>Information Updated 08/26/16</b>	

<b>Guarantor</b>	<b>Illinois Student Assistance Commission (ISAC)</b>
Mailing Address	500 W. Monroe, 3 <sup>rd</sup> Floor, Springfield, IL 62704
Street Address	500 W. Monroe, 3 <sup>rd</sup> Floor, Springfield, IL 62704
Phone	(217) 782-6767

**Common Manual Governing Board  
Contact Information 2016–2017**

FAX	(217) 524-1858
Governing Board Rep	Susan Fields
GB Rep's Title	Government Relations Liaison
GB Rep's Phone	(217) 785-9277
GB Rep's Email	<a href="mailto:susan.i.fields@isac.illinois.gov">susan.i.fields@isac.illinois.gov</a>
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Susan Fields
Policy Contact's Title	Government Relations Liaison
Policy Contact's Phone	(217) 785-9277
Policy Contact's Email	<a href="mailto:susan.i.fields@isac.illinois.gov">susan.i.fields@isac.illinois.gov</a>
<b>Information Updated 08/30/11</b>	

<b>Guarantor</b>	<b>Kentucky Higher Education Assistance Authority (KHEAA)</b>
Mailing Address	P.O. Box 798, Frankfort, KY 40602-0798
Street Address	1050 US 127 South, Frankfort, KY 40601
Phone	(502) 696-7276
FAX	(502) 696-7293
Governing Board Rep	Mark Maidlow
GB Rep's Title	Compliance Officer
GB Rep's Phone	(502) 696-7276
GB Rep's Email	<a href="mailto:mmaidlow@kheaa.com">mmaidlow@kheaa.com</a>
Permanent Proxy	Jonathan Downey
Proxy's Title	Legal Compliance Analyst
Proxy's Phone	(502) 329-7187
Proxy's Email	<a href="mailto:jdowney@kheaa.com">jdowney@kheaa.com</a>
Primary Policy Contact	Mark Maidlow
Policy Contact's Title	Compliance Officer
Policy Contact's Phone	(502) 696-7276
Policy Contact's Email	<a href="mailto:mmaidlow@kheaa.com">mmaidlow@kheaa.com</a>
<b>Information Updated 07/19/10</b>	

<b>Guarantor</b>	<b>Louisiana Student Financial Assistance Commission (LASFAC), Office of Student Financial Assistance</b>
Mailing Address	P. O. Box 91202, Baton Rouge, LA 70821-9202
Street Address	1885 Wooddale Boulevard, Baton Rouge, LA 70806
Phone	(225) 922-1012
FAX	(225) 925-7538
Governing Board Rep	Robyn Lively
GB Rep's Title	Attorney
GB Rep's Phone	(225) 922-3223
GB Rep's Email	<a href="mailto:Robyn.lively@la.gov">Robyn.lively@la.gov</a>
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Robyn Lively
Policy Contact's Title	Attorney
Policy Contact's Phone	(225) 922-3223
Policy Contact's Email	<a href="mailto:Robyn.lively@la.gov">Robyn.lively@la.gov</a>
<b>Information Updated 10/13/16</b>	

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Contact Information 2016–2017**

<b>Guarantor</b>	<b>Michigan Higher Education Assistance Authority/Michigan Guaranty Agency (MHEAA/MGA)</b>
Mailing Address	P. O. Box 30047, Lansing, MI 48909
Street Address	430 West Allegan-2 <sup>nd</sup> Floor, Lansing MI 48922
Phone	(800) 642-5626
FAX	(517) 373-1304
Governing Board Rep	Michelle Spitzley
GB Rep's Title	Deputy Director
GB Rep's Phone	(517) 373-1423
GB Rep's Email	<a href="mailto:SpitzleyM1@michigan.gov">SpitzleyM1@michigan.gov</a>
Permanent Proxy	Thomas Trudgeon
Proxy's Title	Department Analyst
Proxy's Phone	(517) 373-1243
Proxy's Email	<a href="mailto:trudgeont@michigan.gov">trudgeont@michigan.gov</a>
Primary Policy Contact	Michelle Spitzley
Policy Contact's Title	Deputy Director
Policy Contact's Phone	(517) 373-1423
Policy Contact's Email	<a href="mailto:spitzleyM1@michigan.gov">spitzleyM1@michigan.gov</a>
<b>Information Updated 09/1/16</b>	

<b>Guarantor</b>	<b>Missouri Department of Higher Education (MDHE) Student Loan Program</b>
Mailing Address	P.O. Box 1469, Jefferson City, MO 65102-1469
Street Address	205 Jefferson St., Jefferson City, MO 65102-1469
Phone	(573) 751-1767
FAX	(573) 751-6635
Governing Board Rep	Daniel Day
GB Rep's Title	Senior Associate- Compliance
GB Rep's Phone	(573) 751-1767
GB Rep's Email	<a href="mailto:Dan.Day@dhe.mo.gov">Dan.Day@dhe.mo.gov</a>
Permanent Proxy	Kim Slote
Proxy's Title	Policy Analyst
Proxy's Phone	(573) 522-1365
Proxy's Email	<a href="mailto:kimberly.slote@dhe.mo.gov">kimberly.slote@dhe.mo.gov</a>
Primary Policy Contact	Daniel Day
Policy Contact's Title	Senior Associate- Compliance
Policy Contact's Phone	(573) 751-1767
Policy Contact's Email	<a href="mailto:Dan.Day@dhe.mo.gov">Dan.Day@dhe.mo.gov</a>
<b>Information Updated 06/20/13</b>	

<b>Guarantor</b>	<b>Montana Guaranteed Student Loan Program (MGSLP)</b>
Mailing Address	P.O. Box 203101, Helena, MT 59620-3101
Street Address	2500 Broadway, Helena, MT 59601-4989
Phone	(406) 444-6594
FAX	(406) 444-1869
Governing Board Rep	Ted Broderick
GB Rep's Title	Program Compliance Manager
GB Rep's Phone	(406) 444-1565
GB Rep's Email	<a href="mailto:tbroderick@montana.edu">tbroderick@montana.edu</a>
Permanent Proxy	Marianne Meegan
Proxy's Title	Claims Examiner
Proxy's Phone	(406) 444-7328
Proxy's Email	<a href="mailto:mmeegan@montana.edu">mmeegan@montana.edu</a>
Primary Policy Contact	Ted Broderick

**Common Manual Governing Board  
Contact Information 2016–2017**

Policy Contact's Title	Program Compliance Manager
Policy Contact's Phone	(406) 444-1565
Policy Contact's Email	<a href="mailto:tbroderick@montana.edu">tbroderick@montana.edu</a>
<b>Information Updated 08/26/16</b>	

<b>Guarantor</b>	<b>National Student Loan Program (NSLP) (Nebraska)</b>
Mailing Address	P.O. Box 82507, Lincoln, NE 68501-2507
Street Address	1300 O Street, Lincoln, NE 68508
Phone	(800) 735-8778
FAX	(402) 479-6763
Governing Board Rep	Suzanne Christopher
GB Rep's Title	Project Leader
GB Rep's Phone	(402) 479-6865
GB Rep's Email	<a href="mailto:suzannec@nslp.org">suzannec@nslp.org</a>
Permanent Proxy	Suzanne Christopher
Proxy's Title	Project Leader
Proxy's Phone	(402) 479-6865
Proxy's Email	<a href="mailto:suzannec@nslp.org">suzannec@nslp.org</a>
Primary Policy Contact	Suzanne Christopher
Policy Contact's Title	Project Leader
Policy Contact's Phone	(402) 479-6865
Policy Contact's Email	<a href="mailto:suzannec@nslp.org">suzannec@nslp.org</a>
<b>Information Updated 09/1/16</b>	

<b>Guarantor</b>	<b>New Hampshire Higher Education Assistance Foundation (NHHEAF)</b>
Mailing Address	PO Box 877, Concord, NH 03302-0877
Street Address	4 Barrell Court, Concord, NH 03301
Phone	(603) 225-6612
FAX	
Governing Board Rep	Mike Levasseur
GB Rep's Title	Vice President of Compliance
GB Rep's Phone	(603) 227-5427
GB Rep's Email	<a href="mailto:mlevasseur@gsmr.org">mlevasseur@gsmr.org</a>
Permanent Proxy	William Tanguay
Proxy's Title	Regulatory Compliance Specialist
Proxy's Phone	(603) 225-6612 ext. 597
Proxy's Email	<a href="mailto:wtanguay@gsmr.org">wtanguay@gsmr.org</a>
Primary Policy Contact	Mike Levasseur
Policy Contact's Title	Vice President of Compliance
Policy Contact's Phone	(603) 227-5427
Policy Contact's Email	<a href="mailto:mlevasseur@gsmr.org">mlevasseur@gsmr.org</a>
<b>Information Updated 09/25/12</b>	

<b>Guarantor</b>	<b>New Jersey Higher Education Student Assistance Authority (HESAA)</b>
Mailing Address	PO Box 545, Trenton NJ 08625-0545
Street Address	4 Quakerbridge Plaza, Trenton, NJ 08625
Phone	(800) 792-8670
FAX	(609) 631-6730
Governing Board Rep	Teresa Gervasio
GB Rep's Title	Director, Student Loan Programs
GB Rep's Phone	(800) 792-8670 ext. 1650
GB Rep's Email	<a href="mailto:tgervasio@hesaa.org">tgervasio@hesaa.org</a>
Permanent Proxy	Susan FitzMaurice

**Common Manual Governing Board  
Contact Information 2016–2017**

Proxy's Title	Assistant Director, Preclaims and Claim Accounting
Proxy's Phone	(800) 792-8670 ext. 1666
Proxy's Email	<a href="mailto:sfitzmaurice@hesaa.org">sfitzmaurice@hesaa.org</a>
Primary Policy Contact	Teresa Gervasio
Policy Contact's Title	Director, Student Loan Programs
Policy Contact's Phone	(800) 792-8670 ext. 1650
Policy Contact's Email	<a href="mailto:tgervasio@hesaa.org">tgervasio@hesaa.org</a>
<b>Information Updated 08/26/16</b>	

<b>Guarantor</b>	<b>New Mexico Student Loan Guarantee Corporation (NMSLGC)</b>
Mailing Address	PO Box 92230, Albuquerque, NM 87199-2230
Street Address	7400 Tiburon NE, Albuquerque, NM 87109
Phone	(505) 345-8821
FAX	(505) 344-3631
Governing Board Rep	Melissa Dale
GB Rep's Title	Director
GB Rep's Phone	(505) 761-2361
GB Rep's Email	<a href="mailto:dalem@nmstudentloans.org">dalem@nmstudentloans.org</a>
Permanent Proxy	Elizabeth (Beth) Leeway
Proxy's Title	Compliance Examiner
Proxy's Phone	(505) 761-2366
Proxy's Email	<a href="mailto:leewayb@nmstudentloans.org">leewayb@nmstudentloans.org</a>
Primary Policy Contact	Elizabeth (Beth) Leeway
Policy Contact's Title	Compliance Examiner
Policy Contact's Phone	(505) 761-2366
Policy Contact's Email	<a href="mailto:leewayb@nmstudentloans.org">leewayb@nmstudentloans.org</a>
<b>Information Updated 08/18/13</b>	

<b>Guarantor</b>	<b>New York State Higher Education Services Corporation (HESC)</b>
Mailing Address	99 Washington Avenue, Albany, NY 12255
Street Address	99 Washington Avenue, Albany, NY 12255
Phone	(518) 474-4671
FAX	(518) 486-6515
Governing Board Rep	Owen Koo
GB Rep's Title	Principal Auditor
GB Rep's Phone	518-473-4345
GB Rep's Email	<a href="mailto:owen.koo@hesc.ny.gov">owen.koo@hesc.ny.gov</a>
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Owen Koo
Policy Contact's Title	Principal Auditor
Policy Contact's Phone	518-473-4345
Policy Contact's Email	<a href="mailto:owen.koo@hesc.ny.gov">owen.koo@hesc.ny.gov</a>
<b>Information Updated 08/26/16</b>	

<b>Guarantor</b>	<b>North Carolina State Education Assistance Authority (NCSEAA)</b>
Mailing Address	PO Box 14103, Research Triangle Park, NC 27709
Street Address	10 TW Alexander Drive, Research Triangle Park, NC 27709
Phone	(919) 835-2320
FAX	(919) 825-2323
Governing Board Rep	Wendy McAlister

**Common Manual Governing Board  
Contact Information 2016–2017**

GB Rep's Title	President
GB Rep's Phone	(919) 835-2320
GB Rep's Email	<a href="mailto:wendy.mcalister@cfi.org">wendy.mcalister@cfi.org</a>
Permanent Proxy	Wayne Johnson
Proxy's Title	Director of Guaranty Agency Services
Proxy's Phone	(919) 248-4646
Proxy's Email	<a href="mailto:wjohnson@ncseaa.edu">wjohnson@ncseaa.edu</a>
Primary Policy Contact	Wayne Johnson
Policy Contact's Title	Director of Guaranty Agency Services
Policy Contact's Phone	(919) 248-4646
Policy Contact's Email	<a href="mailto:wjohnson@ncseaa.edu">wjohnson@ncseaa.edu</a>
<b>Information Updated 08/26/16</b>	

<b>Guarantor</b>	<b>Northwest Education Loan Association (NELA) (Washington)</b>
Mailing Address	P.O. Box 6028, Indianapolis, IN 46206-6028
Street Address	9998 Crosspoint Boulevard., Suite 400, Indianapolis, IN 46256-3307
Phone	(317) 806-1200
FAX	(317) 806-0151
Governing Board Rep	Rick Buckingham
GB Rep's Title	President
GB Rep's Phone	317-806-1255
GB Rep's Email	<a href="mailto:rick.buckingham@usafunds.org">rick.buckingham@usafunds.org</a>
Permanent Proxy	Kevin Tharp
Proxy's Title	Manager, Delinquency and Default Operations
Proxy's Phone	(317) 806-1209
Proxy's Email	<a href="mailto:Kevin.tharp@usafunds.org">Kevin.tharp@usafunds.org</a>
Primary Policy Contact	Rick Buckingham
Policy Contact's Title	President
Policy Contact's Phone	317-806-1255
Policy Contact's Email	<a href="mailto:rick.buckingham@usafunds.org">rick.buckingham@usafunds.org</a>
<b>Information Updated 07/28/15</b>	

<b>Guarantor</b>	<b>Oklahoma College Assistance Program (OCAP)</b>
Mailing Address	P.O. Box 3000, Oklahoma City, OK 73101-3000
Street Address	840 Research Parkway, Suite 450, Oklahoma City, OK 73104
Phone	(405) 234-4296
FAX	(405) 234-4549
Governing Board Rep	Jaime Shelton
GB Rep's Title	Policy Analyst
GB Rep's Phone	(405) 234-4281
GB Rep's Email	<a href="mailto:jshelton@ocap.org">jshelton@ocap.org</a>
Permanent Proxy	Kim Hetzler
Proxy's Title	Senior Regulatory Compliance Specialist
Proxy's Phone	(405) 234-4487
Proxy's Email	<a href="mailto:khetzler@ocap.org">khetzler@ocap.org</a>
Primary Policy Contact	Jaime Shelton
Policy Contact's Title	Policy Analyst
Policy Contact's Phone	405-234-4281
Policy Contact's Email	<a href="mailto:jshelton@ocap.org">jshelton@ocap.org</a>
<b>Information Updated 07/01/14</b>	

<b>Guarantor</b>	<b>RI Division of Higher Education Assistance</b>
Mailing Address	560 Jefferson Blvd. Warwick, RI 02886
Street Address	560 Jefferson Blvd. Warwick, RI 02886

**Common Manual Governing Board  
Contact Information 2016–2017**

Phone	(401) 736-1100
FAX	(401) 732-3541
Governing Board Rep	Tom Pearce (06-17-09)
GB Rep's Title	Director, Account Resolution Dept.
GB Rep's Phone	(401) 736-1124
GB Rep's Email	<a href="mailto:Tom.pearce@riopc.edu">Tom.pearce@riopc.edu</a>
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Tom Pearce (06-17-09)
Policy Contact's Title	Director, Account Resolution Dept.
Policy Contact's Phone	(401) 736-1124
Policy Contact's Email	<a href="mailto:Tom.pearce@riopc.edu">Tom.pearce@riopc.edu</a>
<b>Information Updated 8/25/2016</b>	

<b>Guarantor</b>	<b>Texas Guaranteed Student Loan Corporation (TG)</b>
Mailing Address	P.O. Box 83100, Round Rock, TX 78683-3100
Street Address	301 Sundance Parkway, Round Rock, TX 78681 For Overnight/Courier Deliveries: 3500 Wadley Place, Bldg C, Suite 303, Austin, TX 78728-1244
Phone	(800) 252-9743
FAX	(512) 219-4815
Governing Board Rep	John Seibert
GB Rep's Title	Asst. Manager, CAO
GB Rep's Phone	(512) 219-4782
GB Rep's Email	<a href="mailto:john.seibert@tgslc.org">john.seibert@tgslc.org</a>
Permanent Proxy	Nancy Wilson
Proxy's Title	Manager, Compliance & Program Review
Proxy's Phone	(512) 219-4774
Proxy's Email	<a href="mailto:nancy.wilson@tgslc.org">nancy.wilson@tgslc.org</a>
Primary Policy Contact	Nancy Wilson
Policy Contact's Title	Manager, Compliance & Program Review
Policy Contact's Phone	(512) 219-4774
Policy Contact's Email	<a href="mailto:nancy.wilson@tgslc.org">nancy.wilson@tgslc.org</a>
<b>Information Updated 09/06/16</b>	

<b>Guarantor</b>	<b>United Student Aid Funds, Inc. (USA Funds) (Indiana)</b>
Mailing Address	P.O. Box 6028, Indianapolis, IN 46206-6028
Street Address	9998 Crosspoint Boulevard., Suite 400, Indianapolis, IN 46256-3307
Phone	(317) 806-1200
FAX	(317) 806-0151
Governing Board Rep	Rick Buckingham
GB Rep's Title	Vice President, FFELP Operations
GB Rep's Phone	317-806-1255
GB Rep's Email	<a href="mailto:rick.buckingham@usafunds.org">rick.buckingham@usafunds.org</a>
Permanent Proxy	Kevin Tharp
Proxy's Title	Manager, Delinquency and Default Operations
Proxy's Phone	(317) 806-1209
Proxy's Email	<a href="mailto:Kevin.tharp@usafunds.org">Kevin.tharp@usafunds.org</a>
Primary Policy Contact	Rick Buckingham
Policy Contact's Title	Vice President, FFELP Operations
Policy Contact's Phone	317-806-1255
Policy Contact's Email	<a href="mailto:rick.buckingham@usafunds.org">rick.buckingham@usafunds.org</a>
<b>Information Updated 07/28/15</b>	

**Common Manual Governing Board  
Contact Information 2016–2017**

<b>Guarantor</b>	<b>Utah Higher Education Assistance Authority (UHEAA)</b>
Mailing Address	P.O. Box 145111, Salt Lake City, UT 84114-5111
Street Address	Board of Regents Building, The Gateway, 60 South 400 West, Salt Lake City, UT 84101-1284
Phone	(801) 321-7225
FAX	(801) 321-7168
Governing Board Rep	Michelle Hansen
GB Rep's Title	Manager of Claims Review
GB Rep's Phone	(801) 321-7225
GB Rep's Email	<a href="mailto:mhansen@utahsbr.edu">mhansen@utahsbr.edu</a>
Permanent Proxy	Alison Hirst
Proxy's Title	Claims Representative
Proxy's Phone	(801) 321-7227
Proxy's Email	<a href="mailto:ahirst@utahsbr.edu">ahirst@utahsbr.edu</a>
Primary Policy Contact	Michelle Hansen
Policy Contact's Title	Manager of Claims Review
Policy Contact's Phone	(801) 321-7225
Policy Contact's Email	<a href="mailto:mhansen@utahsbr.edu">mhansen@utahsbr.edu</a>
<b>Information Updated 10/01/13</b>	

<b>Guarantor</b>	<b>Vermont Student Assistance Corporation (VSAC)</b>
Mailing Address	P.O. Box 2000, Winooski, VT 05404
Street Address	10East Allen Street, Winooski, VT 05404
Phone	(800) 954-2440
FAX	(802) 654-3765
Governing Board Rep	Rose Bean
GB Rep's Title	Manager, Claims and Collections
GB Rep's Phone	(802) 542-2278
GB Rep's Email	<a href="mailto:bean@vsac.org">bean@vsac.org</a>
Permanent Proxy	Ann Bonanno
Proxy's Title	Supervisor, Compliance
Proxy's Phone	(802) 654-3770, x328
Proxy's Email	<a href="mailto:bonanno@vsac.org">bonanno@vsac.org</a>
Primary Policy Contact	Rose Bean
Policy Contact's Title	Manager, Claims and Collections
Policy Contact's Phone	(802) 542-2278
Policy Contact's Email	<a href="mailto:bean@vsac.org">bean@vsac.org</a>
<b>Information Updated 09/6/16</b>	